

David C. Formisani
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NSG DataCom
3863 Center View Drive, Suite 100
Chantilly, VA 20151

Attention: Mr. William Grant, Vice President of Sales

Gentlemen:

We wish to express our appreciation for the great support NSG DataCom has provided to ITT Corporation for our AT&T projects in the Middle East for nearly half a decade. Your support has allowed us to build, operate, and maintain more than 70 calling center sites in Kuwait and Iraq with your equipment.

We have used your Netrix equipment throughout the Middle East since 2003 with a minimum of failures, even in the extreme heat and dust. We are very appreciative of the customer service we receive when we experience normal equipment failures. Your repair and return facility is quick to provide thorough testing and resolution for any repair issue.

As a result of these valuable services provided by NSG DataCom, we enjoy a great working relationship with members of your team and wish to commend your company for the exemplary service.

With appreciation,

A handwritten signature in cursive script that reads "David C. Formisani".

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